

A New Perspective

D i v i s i o n o f M o n t a g u e , R i d a l l & A s s o c i a t e s

Background

Information

- Age: 22
- Hometown: Slatington, Pennsylvania
- Education: School of Tourism & Hospitality Management at Temple University
- Concentration in Event and Destination Management

Contact by email at
 nicole.pedregon@temple.edu
 Phone: 484-330-6918

From Scrubs to Suits

Nicole Pedregon did not always dream of a life of production schedules, venue site inspections, and front desk operations. Instead at the young age of 16, she imagined herself at the aid of the sick and injured, helping to heal as a registered nurse. However upon arriving at Speakman Hall on a cold January day in 2010, her vision of her future drastically changed.

Nicole was accepted into Temple University late March 2008 as a pre-nursing major. She had been a teen volunteer at her local hospital through out her middle and high school years hoping to gain valuable insight and knowledge into health professions. However after a year of classes her passion for pursuing a nursing career had all but faded into

the distance.

What replaced that once held dream of wearing scrubs everyday to work changed to an Ann Klien business suit and an education in tourism and hospitality management. It was at Temple University School of Tourism and Hospitality Management where Nicole discovered her true passion, hospitality and event management.

Nicole has always been dedicated to helping and serving others in her community. The hospitality industry helps to combined her love of customer service with the creativity and attention to detail she has always carried to all aspects of her life.



Get those Creative Juices Flowing

Nicole has been actively involved in volunteer and shadowing opportunities through out the greater Philadelphia region since her enrollment in STHM spring 2010.

Nicole completed her Junior Internship with the special events company Creative Juices learning what it takes to

stand out and get noticed in the highly competitive special events industry. She spent over 180 hours working along side owner Sandy Ferguson attending various industry related events such as The Countryside Taste and Tour at Drexelbrook and the Vivid Gala to honor the opening of

Roberto Capucci: Art into Fashion exhibit at Philadelphia Art Museum.



Nicole at the Creative Juice Studio with NBC 10 Tim Furlong

Box Office 101

How to successfully manage the world of box office ticketing operations:



Do: Have patience! The box office line might be out the door but every customer is wanting personalized and friendly customer service

Do: Become knowledgeable with the layout of your venue

Do: Make sure the customer has a say in where their seats will be located

Don't: Argue with customers, it will get both you and the customer no where anytime soon

Don't: Speed through a transaction, minor mistakes when processing orders can snowball to huge errors in sales calculations later on

Nicole is currently a part time employee at The Liacouras Center

Creating The Foundation

Nicole has dedicated over 350 volunteer hours in the tourism and hospitality field working numerous companies and organizations through out the greater Philadelphia region.

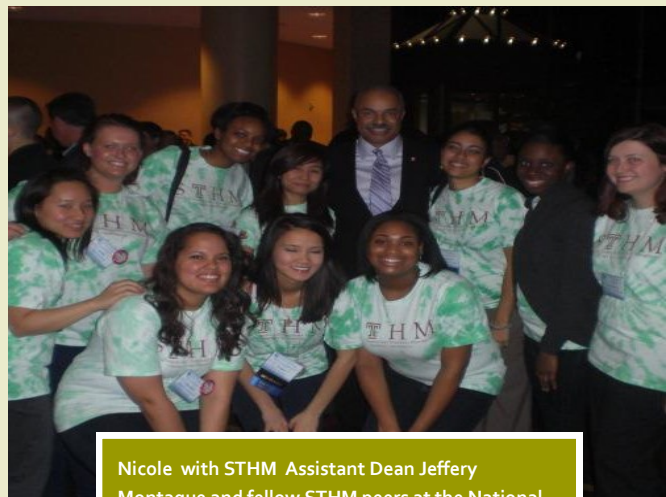


Contact Nicole Pedregon

Address: 4344 Still Court, Slatington PA

Phone: 484-330-6918

E-mail: nicole.pedregon@temple.edu



Nicole with STHM Assistant Dean Jeffery Montague and fellow STHM peers at the National Conference for the National Society of Minorities in Hospitality in Washington D.C. February 2012